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HIGH LINER FOODS  
(PORTSMOUTH, NH – USA)

**HIGH LINER FOODS** is North America's largest prepared seafood processing operation. Founded in 1899 they have come to be a company comprised of great people and strong brands with a dedication to excellence. Today their retail brands are sold throughout the United States and Canada in just about every major supermarket chain, club store and food service distribution channel. With just over 1,200 employees High Liner Foods reaches not only the US and Canada but China, Iceland, and Thailand.

High Liner Foods: “We first started working with Pattyn when we purchased our first batch of bag inserters for our Virginia facility a few years back and have since been pleased with their performance. The need arose for a new bag inserter at our New Hampshire

plant, so we replaced the existing brand with a Pattyn Flexim-31 Bagmaker Inserter. We now have a **reliable machine** that inserts the bags into the cases snug against the case bottom and sides, and **runs at the desired speeds**”.

High Liner Foods continues with: “The **automatic change over feature** is fabulous! We love that you can simply select the recipe and the FLEXIM-31 repositions everything as required for that case size. In addition, the case indexing mechanism at the infeed is also amazingly forgiving. The cases in the queue upstream of the Pattyn bag inserter can be crooked (almost sideways), yet your machine is able to straighten them out and index the boxes into the bag insertion area.”

“With the 99% efficiency of the FLEXIM-31, which is what we have been operating at, we are up 29% in productivity. We are running at faster rates of 16 cases per minutes vs. the

previous 12 cases per minute and each bag is completely inserted into the case, whereas our old machine barely inserted the bag halfway into the box.”

High Liner Foods concludes with: “Every Pattyn employee with whom we interacted with, from the initial sales inquiry, to project management, to shipment, to service, to accounting, conducted themselves in a very **cooperative, responsive and professional** manner. All our questions throughout the process were answered quickly, which was very much appreciated. Even with COVID-19, the machine still arrived on time!”



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### PRODUCT & CONTAINERS

- Various seafood packed into 20lb and 30lb boxes.

### CHALLENGE

- Automated solution to insert bags into boxes.
- Increase productivity.

### RESULTS

- Perfectly and completely inserted bags into boxes, at 16 cases per minute.
- Increase of 29% in productivity.